

August 13 2002

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission (FCC)
445 12th Street SW, TW-A325
Washington, DC 20554

Re: Ultratec's Petition on CapTel - Docket 98-67

As a person who has experienced CapTel, I am sending these comments to support Ultratec's petition to the FCC on the offering of CapTel service. I have had the opportunity to experience CapTel calls, and can tell you first hand the impact it has made on my ability to use the telephone.

As a user of CapTel, I personally love it very much. It is far much better than the VCO set up. Captioned Telephone (CapTel) is a telephone with amplification, and display that allows you to dial directly to the party you are calling, listen to them speak, and read captions that are generated by a captionist using voice recognition technologies on one standard phone line. It is simple and it does not require much time installation of this simple equipment. The idea of captioning hearing person's message on the CapTel telephone panel makes it more natural back and forth voice conversations with captioning support. I do recommend highly that the CapTel becomes a permanent, full time service for all deaf who has good speech. This also implies for all people who are hard of hearing plus those who are senior citizens with hearing loss.

In closing, CapTel should be recognized by the FCC as a reimbursable TRS service.

Sincerely,

Stephen A. Brenner
8400 Jeb Stuart Road
Potomac, MD 20854
Steveb1003@aol.com